

# End-of-Sale and End-of-Life Announcement for the hardware appliance SS-50-SX1

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Interlabz Technologies announces the end-of-sale and end-of-life dates for the hardware appliance SS-50-SX1. The last day to order these product is August 31 2018. Customers with active service contracts will continue to receive support from the Interlabz Technical Assistance Center (TAC) until April 30, 2020.

Table 1 describes the end-of-life milestones, definitions, and dates for these two products, and Table 2 lists the affected product part numbers.

Customers are encouraged to migrate to the new appliances which offers the latest in hardware component upgrades, price/performance, and flexibility.

Table 3 provides relevant information for migrating from the SS-50-SX1 appliance to the SS-50-SX2

**Table 1. End-of-Life Milestones and Dates for the SS-50-SX1 appliance and softwares**

Milestone	Definition	Date
End-of-Sale Date	The last date to order the product through Interlabz point-of-sale mechanisms. The product is no longer for sale after this date.	August 31, 2018
End of Software Maintenance Releases Date	The last date that Interlabz Engineering may release any final software maintenance releases or bug fixes. After this date, Interlabz Engineering will no longer develop, repair, maintain, or test the product software.	August 31, 2018
End of Routine Failure Analysis Date	The last-possible date a routine failure analysis may be performed to determine the cause of product failure or defect.	November 30, 2019
End of New Service Attachment Date	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment or software to an existing service-and-support contract.	April 30, 2019
End of Service Contract Renewal Date	The last date to extend or renew a service contract for the product. The extension or renewal period cannot extend beyond the last date of support.	April 30, 2019
Last Date of Support	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	April 30, 2020

**Table 2. Product Part Numbers Affected by This Announcement**

<b>End-of-Sale Product Part Number</b>	<b>Product Description</b>
SS-50-SX1	All hardware and software associated with SS-50-SX1

**PRODUCT MIGRATION OPTIONS**

The recommended replacement for SS-50-SX1 appliance is the SS-50-SX2 (Table 3). SS-50-SX2 is built with the latest hardware components, offers a better price-to-performance ratio, and adds the ability to run Interlabz HSIA software on the same hardware. The SS-50-SX2 appliance is already available for customer orders.

**Table 3. Migration path**

<b>Product</b>	<b>Affected</b>	<b>Recommended Migration Path</b>
SS-50-SX1	All hardwares sold before 1 <sup>st</sup> January, 2018.	SS-50-SX2

**Table 4. New hardware appliances for Surfsonix SG and Surfsonix NEO**

<b>Part Number</b>	<b>Descriptions</b>
	<b>For all the verticals</b>
SS-50-SX2	Surfsonix - base appliance without licenses, hardware supports upto 500 users
SS-70-SX	Surfsonix - base appliance without licenses, hardware supports upto 750 users
SS-600-SX	Surfsonix - base appliance without licenses, hardware supports upto 6000 users
SS-1000-SX	Surfsonix - base appliance without licenses, hardware supports upto 10000 users
SS-2000-SX	Surfsonix - base appliance without licenses, hardware supports upto 20000 users
	<b>Service Provider and MICE</b>
SS-4000-SX	Surfsonix - base appliance without licenses, hardware supports upto 40000 users
SS-6000-SX	Surfsonix - base appliance without licenses, hardware supports upto 65000 users