

End-of-Sale and End-of-Life Announcement for the Surfsonix NG and SiFi v1

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Interlabz Technologies announces the end-of-sale and end-of-life dates for the Surfsonix NG and SiFi v1 HSIA gateways and softwares. The last day to order these product is May 31, 2017. Customers with active service contracts will continue to receive support from the Interlabz Technical Assistance Center (TAC) until December 31, 2018.

Table 1 describes the end-of-life milestones, definitions, and dates for these two products, and Table 2 lists the affected product part numbers.

Customers are encouraged to migrate to the new Surfsonix SG, Surfsonix NEO and SiFi NG which offers the latest in hardware component upgrades, price/performance, and flexibility.

Table 3 provides relevant information for migrating from the Surfsonix NG and SiFi v1 HSIA gateways and softwares to the Surfsonix SG, Surfsonix NEO and SiFi NG.

Table 1. End-of-Life Milestones and Dates for the Surfsonix NG and SiFi v1 HSIA gateways and softwares

| Milestone | Definition | Date |
|---|---|-------------------|
| End-of-Sale Date | The last date to order the product through Interlabz point-of-sale mechanisms. The product is no longer for sale after this date. | May 31, 2017 |
| End of Software Maintenance Releases Date | The last date that Interlabz Engineering may release any final software maintenance releases or bug fixes. After this date, Interlabz Engineering will no longer develop, repair, maintain, or test the product software. | May 31, 2017 |
| End of Routine Failure Analysis Date | The last-possible date a routine failure analysis may be performed to determine the cause of product failure or defect. | May 31, 2018 |
| End of New Service Attachment Date | For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment or software to an existing service-and-support contract. | Jan 1, 2018 |
| End of Service Contract Renewal Date | The last date to extend or renew a service contract for the product. The extension or renewal period cannot extend beyond the last date of support. | Jan 1, 2018 |
| Last Date of Support | The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete. | December 31, 2018 |

Table 2. Product Part Numbers Affected by This Announcement

| End-of-Sale Product Part Number | Product Description |
|--|--|
| Surfsonix NG | All hardware and software associated with Surfsonix NG |
| SiFi v1 | All hardware and software associated with SiFi version 1 |

PRODUCT MIGRATION OPTIONS

The recommended replacement for Interlabz Surfsonix NG and SiFi v1 HSIA gateways and softwares are the Interlabz Surfsonix SG, Surfsonix NEO and SiFi NG (Table 3). The Interlabz Surfsonix SG, Surfsonix NEO and SiFi NG are built with the latest hardware components, offers a better price-to-performance ratio, and adds the ability to run Interlabz HSIA software on the same hardware. The Interlabz Surfsonix SG, Surfsonix NEO and SiFi NG are already available for customer orders.

Table 3. Migration path

| Product | Affected | Recommended Migration Path |
|-----------------------|--|---|
| Surfsonix NG software | Surfsonix NG software upto version 8 | Surfsonix SG software version 17 & above or Surfsonix NEO software version 1 & above, depending on the verticals. |
| Surfsonix NG hardware | All hardwares sold before 1 st January, 2017. | Refer to Table 4 below |
| SiFi | SiFi version 1 | Surfsonix SiFi |

Table 4. New hardware appliances for Surfsonix SG and Surfsonix NEO

| Part Number | Descriptions |
|--------------------|---|
| | For all the verticals |
| SS-50-SX2 | Surfsonix - base appliance without licenses, hardware supports upto 500 users |
| SS-70-SX | Surfsonix - base appliance without licenses, hardware supports upto 750 users |
| SS-600-SX | Surfsonix - base appliance without licenses, hardware supports upto 6000 users |
| SS-1000-SX | Surfsonix - base appliance without licenses, hardware supports upto 10000 users |
| SS-2000-SX | Surfsonix - base appliance without licenses, hardware supports upto 20000 users |
| | |
| | Service Provider and MICE |
| SS-4000-SX | Surfsonix - base appliance without licenses, hardware supports upto 40000 users |
| SS-6000-SX | Surfsonix - base appliance without licenses, hardware supports upto 65000 users |